# UK Work-Life Staff Survey October 2010

Welcome to the Work Life survey. The University of Kentucky is conducting surveys of staff and faculty to gather their candid opinions about the work environment at UK. The assessment seeks to understand factors that affect the ability of staff and faculty to have a fulfilling and productive work and personal/family life, and to learn how UK might better support them.

The survey should take about 15 minutes to complete if you do not have dependents, and about 10 more minutes if you have child or older adult/adult dependent responsibilities. **Your responses are strictly confidential and your participation is voluntary.** Findings will be reported in summary form only.

UK's leaders are committed to addressing work life issues to ensure both the well-being of the UK community and the continued excellence of the University. Results from the initial 2005-06 Work Life Survey included many new initiatives, such as the Family Education Program, Sponsored Dependent Benefits, Staff Career Development, flexible work arrangement guidelines and additional employee mental health services. Your participation will help in continuing to improve the work-life culture at the University of Kentucky. Results from this study will be widely available on campus. We thank you for your time!

	What is your employee ID Number?
START HERE:	

#### **PART A: WORK ENVIRONMENT**

The following questions address the quality of UK employees' work-life, and UK's ability to respond to employees' personal/family needs while helping the University achieve excellence through policies and initiatives that create a supportive workplace.

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Q1	How SATISFIED are you with the following factors at the University of Kentucky?	Very Sax	Satistica	Neithers	Oissetts	OOVER DISSASSING
	a. Opportunity for job/career growth/advancement	0	0	0	0	0
	b. Challenge of the job	0	0	0	0	0
	c. Opportunity to learn and grow	0	0	0	0	0
	d. Ability to balance work with my personal/family life	0	0	0	0	0
	e. My salary/wage	0	0	0	0	0
	f. Benefits	0	0	0	0	0
	g. Immediate supervisor	0	0	0	0	0
	h. Openness of communication	0	0	0	0	0
	i. Work schedule/shift	0	0	0	0	0
	j. The number of hours I actually work	0	0	0	0	0
	k. University's reputation as a good employer	0	0	0	0	0
	I. University's relationships with the Lexington community	0	0	0	0	0
	m. Working relationships with coworkers	0	0	0	0	0
	n. Feeling valued by the University	0	0	0	0	0
	o. Sense of shared mission at UK	0	0	0	0	0
	p. Job security	0	0	0	0	0

#### Q2 During the past twelve months, have you seriously considered leaving UK?

- O Yes, very seriously
- O Yes, somewhat seriously
- O No

		i i	400 A	-	200	Ċ	188
Q3	Please indicate the extent to which you AGREE or DISAGREE with each of the following statements.	Strongly	Agree .	Neither	0153878 0153878	5t.0780.075	
	a. I am satisfied with my job at University of Kentucky.	0	0	0	0	0	
	b. I would choose to work here again, if I were looking for work.	0	0	0	0	0	
	c. I feel very loyal to the University of Kentucky.	0	0	0	0	0	
	d. I recommend the University of Kentucky to others as a good place to work.	0	0	0	0	0	
	e. I go the extra mile to help meet my unit's/department's needs.	0	0	0	0	0	
	f. I work extra hours when needed to help my unit/department succeed.	0	0	0	0	0	
	g. I personally agree with most of the University's goals.	0	0	0	0	0	
	<ul><li>h. I play a role in helping UK achieve its vision as one of the nation's</li><li>20 best public research universities.</li></ul>	0	0	0	0	0	
	i. All personnel in my unit/department contribute equal effort to our results.	0	0	0	0	0	
	j. I play a role in helping students succeed at UK.	0	0	0	0	0	
	k. Senior leadership clearly communicates the University's direction and priorities.	0	0	0	0	0	
	I. I am aware of the University's strategic mission.	0	0	0	0	0	
	m. I understand how my job contributes to achieving the University's strategic mission.	0	0	0	0	0	
	n. I am committed to helping the University accomplish its strategic mission.	0	0	0	0	0	
	o. I have confidence in the direction the University is going.	0	0	0	0	0	
	p. I play a role in helping to improve student retention.	0	0	0	0	0	
			Agree .	Neither	BERRANDS	z (7)	99188V
Q4	Please indicate the extent to which you AGREE or DISAGREE with each of the following statements.	5,000	4	Neith	5 5	Sign	
	a. I have the information I need to do my job effectively.	0	0	0	0	0	
	b. I have the resources I need to do my job effectively.	0	0	0	0	0	
	c. I understand what I am responsible for on the job.	0	0	0	0	0	
	d. I have opportunities to enhance my skills in my current job.	0	0	0	0	0	
	e. I get the information I need about job openings at the University.	0	0	0	0	0	
	f. I know what I need to do to advance in the University.	0	0	0	0	0	
	g. My advancement opportunities are good at the University.	0	0	0	0	0	

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		//	Agree Agree	d	Disagree Nor	\$ 54.	SA SA SA	
Q5	Please indicate the extent to which you AGREE or DISAGREE with each of the following statements.	Story	400	Neith	48.50 5.887.00	Sign		
	a. I have regular opportunities to voice my ideas, questions, and feelings about my job with my immediate supervisor(s).	0	0	0	0	0		
	b. My ideas, questions, and feelings about my job are addressed.	0	0	0	0	0		
	c. I can count on my immediate supervisor to remove (or help me remove) barriers that could affect my performance.	0	0	0	0	0		
	d. My immediate supervisor gives me performance feedback on a regular basis.	0	0	0	0	0		
	e. My immediate supervisor recognizes me for successfully completing tasks assigned to me.	0	0	0	0	0		
	f. Being a team player is important to my immediate supervisor.	0	0	0	0	0		
	g. Customer service - to our faculty, staff, students, and patients - is important to my immediate supervisor.	0	0	0	0	0		
		2/1.	ABTRE ABTRE	i.	Disagree Not	Strong	8918es	
Q6	Please indicate the extent to which you AGREE or DISAGREE with each of the following statements.	Sylvan	Page	Neith	015 AF	Sign		
	a. I receive information about University news or changes before I read or hear about it in the press.	0	0	0	0	0		
	b. Senior leadership understands employees' concerns.	0	0	0	0	0		
	<ul><li>c. I feel there is a high degree of trust within the University.</li><li>d. I feel there is a high degree of trust within my unit/department.</li></ul>	0	0	0	0	0		
	e. My co-workers respect individual and cultural differences.	0	0	0	0	0		
	f. I believe the University values individual and cultural diversity.	0	0	0	0	0		
	g. UK's policies and practices promote individual and cultural diversity.	0	0	0	0	0		
		Stonen	Agree .	ż	Disagree No.	,01/s	O Not Apr.	elicable
Q7	Please indicate the extent to which you AGREE or DISAGREE with each of the following statements.	Stone	400	Neith	015887	S CONSTRUCTION OF THE PROPERTY	Nort	
	a. UK encourages units to employ faculty and staff from different economic, social, and racial or ethnic backgrounds.	0	0	0	0	0	0	
	b. I am pleased with the social context of the work environment at UK.	0	0	0	0	0	0	
	c. Publications and other media communicate that UK places a high value on diversity.	0	0	0	0	0	0	
	d. Policies and codes of conduct make it clear that intolerance and bigotry are not acceptable at UK.	0	0	0	0	0	0	
	e. UK promotes diversity as an essential part of a high quality educational institution.	0	0	0	0	0	0	
	f. UK offers activities that promote understanding among diverse groups.	0	0	0	0	0	0	

			48FR	7	Disperse No.	, ,	Not Apr.	licable
	Please indicate the extent to which you AGREE or DISAGREE with each of the following statements.	Stone	ABTOR ABTOR	Neither	01588780	St. Ones	Not Ap.	3,
	g. UK administrators work proactively to remove barriers to success for diverse faculty and staff populations.	0	0	0	0	0	0	
	h. Racial and cultural differences are celebrated at UK.	0	0	0	0	0	0	_
	i. Policies and procedures at UK help diverse employees feel welcome.	0	0	0	0	0	0	
	j. Enhancing the campus community as a multicultural organization is part of UK's mission.	0	0	0	0	0	0	
	k. I feel a sense of community at UK.	0	0	0	0	0	0	
	<ol> <li>UK effectively addresses campus incidents of intolerance and bigotry.</li> </ol>	0	0	0	0	0	0	
		Š	740FR	7 .خ.	Disagree No.	2 10	Not Apr.	Plicable
Q8	Please indicate the extent to which you AGREE or DISAGREE with each of the following statements.	Stone	A Service of the serv	Neithe	015 get 16	Stone	North	ţ
	a. I have been treated unfairly at UK based on factors such as gender, race, income and culture, etc.	0	0	0	0	0	0	
	b. Sometimes I get singled out in my work environment to speak on behalf of my race/ethnicity or nationality.	0	0	0	0	0	0	
	c. I have heard UK faculty or staff express stereotypes about different groups of people.	0	0	0	0	0	0	
	d. I have been the target of racial/ethnic stereotyping on campus.	0	0	0	0	0	0	
	e. I hear hate speech or derogatory language used at UK.	0	0	0	٥	0	0	
	Please indicate the extent to which you AGREE or DISAGREE with	Stone	ABFRO ABFRO	Neither,	Disagree No.	St.07810;	Not Apr.	~Plicable
Q9	each of the following statements.	3	400	Poly	000	Sylven	₹0	
	a. I feel respected by the faculty.	0	0	0	0	0	0	
	b. I feel respected by my immediate supervisor(s).	0	0	0	0	0	0	_
	c. I feel respected by my co-workers.	0	0	0	0	0	0	
	d. I feel respected by the students.	0	0	0	0	0	0	
	e. I feel respected by the senior administration.	0	0	0	0	0	0	
	f. I am given the opportunity to serve on important University committees or task forces.	0	0	0	0	0	0	

## PART B: MANAGING WORK, PERSONAL AND FAMILY RESPONSIBILITIES

These questions ask about your work, personal and family life, and your familiarity with and value of the University's programs and policies.

Q10	Thinking about your quality of life at present that is, your ability to integrate a fulfilling and productive work life with a fulfilling personal and family life how satisfied are you currently?
	O Very satisfied
	O Satisfied
	O Neither satisfied nor dissatisfied

O Very dissatisfied

O Dissatisfied

			Agree Agree	,	18.66 A	
Q11	Please indicate the extent to which you AGREE or DISAGREE that the following statements are generally true.	Stone	Agree of the second	Neither	Disage en	Strongh Disagn
	a. UK is supportive of my personal/family life.	0	0	0	0	0
	b. My immediate supervisor is supportive of my personal/family responsibilities.	0	0	0	0	0
	c. My immediate supervisor grants me enough flexibility to meet my personal/family responsibilities.	0	0	0	0	0
	d. My work group/co-workers is/are supportive of my personal/family responsibilities.	0	0	0	0	0
	e. The University's senior leadership is supportive of employees' personal/family responsibilities.	0	0	0	0	0
	f. The University's policies are supportive of my personal/family responsibilities.	0	0	0	0	0
	g. Administration in my unit/department is supportive of employees' personal/family responsibilities.	0	0	0	0	0
	h. My unit/department is a place where individuals feel comfortable raising personal and/or family issues when scheduling job responsibilities.	0	0	0	0	0
	i. I currently have the flexibility I need in my work schedule.	0	0	0	0	0

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Q12	Please indicate the extent to which you AGREE or DISAGREE with each of the following statements regarding your work, personal and family life	Stone,	ABFER ABFER	Neither	Disagree Oisagree	24.018.015.
	a. No matter how hard I work at my job or at home, I just can't get everything done that I need to get done.	0	0	0	0	0
	b. Too much overtime or extra time is required by my job.	0	0	0	0	0
	c. The stress I feel balancing work and personal/family responsibilities affects my health.	0	0	0	0	0
	d. The stress of meeting my family and/or personal responsibilities keeps me from doing my best at work.	0	0	0	0	0
	e. My job is so demanding that I can't take care of my family and/or personal responsibilities the way I'd like.	0	0	0	0	0
	f. I frequently feel physically or emotionally drained at the end of the work day.	0	0	0	0	0

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e e

Q12	Please indicate the extent to which you AGREE or DISAGREE with each of the following statements regarding your work, personal and family life	Strong!	Agree Agree	Neither	Disagree, Oisagree, Oisagr	54.0181 Dise
	g. I feel positive about my ability to manage the demands of my work, personal and family life.	0	0	0	0	0
	h. I would be willing to work fewer hours (with lower earnings) in order to spend more time with my family (or on other personal activities).	0	0	0	0	0

# During the last three months, how many times have you done the following because of personal and family responsibilities?

	0	1-3	4-6	7 or more
	times	times	times	times
a. Refused to work overtime/extra hours beyond my typical work hours	0	0	0	0
b. Unexpectedly left work early or came in late	0	0	0	0
c. Unexpectedly missed a full work day	0	0	0	0
d. Missed a deadline	0	0	0	0
e. Missed an important meeting	0	0	0	0

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Below is a list of Work-Life programs that are currently being offered on a University-Wide Basis. These programs were developed in response to employees' requests for programs in the 2005-06 survey. Your responses will help the University assess your interest in these programs. Please indicate the value of each of the following:

offiversity assess your interest in these programs. Flease indicate the value of each of the following.										
	Of Great Value to Me	Of Some Value to Me	Of Little Value to Me, but University Should Offer	Of Little Value to Me, and University Should Not Offer						
<ul> <li>a. Work+Life Connections for voluntary counseling for work/personal/family issues (i.e. expanded Employee Assistance Program</li> </ul>	0	0	0	0						
b. Parent and Child care workshops and consultations	0	0	0	0						
c. Confidential Financial counseling for staff and faculty	0	0	0	0						
d. Flexible Work Arrangement workshops and consultations	0	0	0	0						
e. Elder and Adult dependent care workshops and consultations	0	0	0	0						
f. Retirement Planning workshops and counseling	0	0	0	0						
g. Career Development workshops and consultations	0	0	0	0						
h. UK tuition discount via Family Education Program	0	0	0	0						
i. National Work and Family Month events and workshops	0	0	0	0						
j. Flexible Work Arrangement Guidelines	0	0	0	0						
k. Voluntary Summer and Winter Reduced Seasonal Hours Program	0	0	0	0						
I. Phased Retirement	0	0	0	0						
m. Sponsored Dependent Benefits (domestic partner)	0	0	0	0						
n. Staff Shared Leave Pool for catastrophic events	0	0	0	0						
o. Breastfeeding and Lactation Guidelines	0	0	0	0						
p. Laptop Computer Loan Program for staff enrolled in higher education	0	0	0	0						

Please indicate the value of each of the following:	Of Great Value to Me	Of Some Value to Me	Of Little Value to Me, but University Should Offer	Of Little Value to Me, and University Should Not Offer
q. GED Completion Incentive Program	0	0	0	0
r. Other (please specify below)	0	0	0	0

Below is a list of Work-Life programs that are <u>NOT CURRENTLY OFFERED</u> ON A UNIVERSITY-WIDE BASIS. The University's ability to offer these programs depends on a variety of factors, including the availability of funding. Your responses will help the University assess your interest as it sets future agendas. Please indicate the potential value of each of the following.

Q15

	Of Great Value to Me	Of Some Value to Me	Of Little Value to Me, but University Should Offer	Of Little Value to Me, and University Should Not Offer
a. Expansion of onsite childcare centers	0	0	0	0
b. Emergency/Back up child care for mildly ill children	0	0	0	0
c. Emergency/Back-up child care (e.g. for school breaks, summer breaks or when regular provide is suddenly not available)	0	0	0	0
d. Child care discounts for community-based programs (for example, discounts at local childcare centers)	0	0	0	0
e. Paid leave beyond FMLA qualifying events	0	0	0	0
f. Onsite elder and adult dependent care	0	0	0	0
g. Other (please specify below)	0	0	0	0

## PART C: FAMILY STATUS AND DEPENDENT CARE RESPONSIBILITIES

The next questions focus on the needs of UK employees who are raising children, planning families, and/or caring for older adults and adult dependents.

Q16	Do you plan to have a child or adopt in the next 3 to 4 years?					
	O Yes					
	O No					
Q17		n under age 18 who live with you most of the year?				
	O Yes					
	O No, I do not ha	ave children under age 18 (skip to Q19)				
Q18	How many children do you have in each of the following age groups? (Write in a number from 0 to 9.)					
	0-2 years old					
	3-5 years old					
	6-9 years old					
	10-14 years old					
	15-17 years old					

Have you	taken time off from UK (with or without pay) for t	he birth or adopt	ion of a child	?	
0	Yes				
0	No (skip to Q21)				
How mar	y weeks of leave did you take?				
0	less than 1 week				
0	1-2 weeks				
0	3-4 weeks				
0	5-6 weeks				
0	7-8 weeks				
0	9-12 weeks				
0	more than 12 weeks				
reasons b	ruld have liked to take time off, take a longer leave below that influenced your decision not to do so. (Sold couldn't afford the loss of pay I felt it would be held against me in evaluations by I felt I would get behind in my work I felt I would be resented by my colleagues Does not apply	Select all that app		kload, please	select the
	Other (please specify below)				
	wing are issues that individuals may face when ma the AMOUNT OF DIFFICULTY you currently have with		-	es for childre	n. Please
	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	A Great Deal	Some	No	Does Not
		of Difficulty	Difficulty	Difficulty	Apply
a. Finding	child care for infant or toddler (0-2)	0	0	0	0
b. Finding	g child care for preschooler (3-5)	0	О	0	0
c. Finding	child care that I can afford	0	0	0	0
d. Finding	g child care of acceptable quality and reliability	0	0	0	0
e. Finding	care for evening or weekend work	0	0	0	0
_	emergency backup care when regular provider not or during school breaks	0	0	О	0
afford	child care/camps during school breaks that I can	0	0	0	0
h. Finding	g care for mildly ill children	0	0	0	0
h. Finding i. Finding					

#### **Older Adult and Adult Dependent Care**

For the next series of questions, we are asking about responsibilities that you may have for an older adult or an adult dependent. Responsibility for an elder or adult dependent might include: transportation, household chores, direct financial support or management, personal care assistance, arranging outside help, etc.

Q23	Do you have or expect to have some responsibility caring for an older adult or adult dependent in the next 3 to 4
	vears?

- O Yes, I currently provide care for an older adult or adult dependent
- O I do not currently have this responsibility, but expect to within 3 to 4 years (Skip to Q26)
- O I do not have or expect to have this responsibility in the next 3 to 4 years (Skip to Q26)

Some employees care for more than one older adult/adult dependent. For the 2 next items, please think of the individual you assist most frequently.

#### Q24 Hours spent per week providing care for an older adult or adult dependent

- O None
- O 1-5 hours
- O 6-10 hours
- O 11-20 hours
- O More than 20 hours

# Q25 The following are issues that individuals may face when caring for an older adult/adult dependent. Please indicate the amount of difficulty you have with each of the items below.

	A Great Deal of Difficulty	Some Difficulty	No Difficulty	Does Not Apply
<ul> <li>a. Caring for an older adult/adult dependent who lives far away (more than 50 miles away)</li> </ul>	0	0	0	0
b. Finding resources for an older adult/adult dependent that are affordable	O	0	0	0
c. Finding resources for an older adult/adult dependent that are of acceptable quality	0	0	0	0
d. Finding home health services (someone who comes to home and provides help with bathing, dressing, etc.)	0	0	0	0
e. Finding information about housing options or living arrangements for an older adult/adult dependent	0	0	0	0

# PART D: BACKGROUND INFORMATION

This information is requested in order to analyze the different needs of various staff groups within the University. **All information is strictly confidential and will not be used to identify respondents**.

Q26	wnat is ti	ne nignest level of education you have achieved?
	0	Less than high school graduate
	0	High school diploma or GED
	0	Associate's degree
	0	Bachelor's degree
	0	Master's degree
	0	Ph.D. or other professional degree
	0	Other (please specify below)
Q27		atement most clearly describes your household's employment situation? (Please mark one only.)
	0	I do not have a spouse/partner
	0	My spouse/partner is not employed
		My spouse/partner is employed part-time
	0	My spouse/partner is employed full-time
Q28	_	have you been employed at UK?
		2 years or less
		3 to 4 years
		5 to 9 years
	0	10 to 14 years
	0	15 or more years
Q29	-	d to predict how many more years you will work at UK, what would you say?
	0	less than 1 year
	0	1-2 years
	0	3-4 years
	0	5-9 years
	0	10 or more years
Q30		an to continue to work at the University of Kentucky until retirement?
		Definitely yes
		Probably yes
		Probably no
		Definitely no
	0	Don't know
Q31	=	ave another paid job outside of your UK job?
	_	Yes
	0	No

Q32	If yes, how many hours do you work at your job outside of UK?
	O 1-5 hours
	O 6-10 hours
	O 11-15 hours
	O 16-20 hours
	O more than 20 hours
	O Do not have additional employment outside of UK
Q33	If you work in UK HealthCare, where do you work? (SELECT ALL THAT APPLY.)
	☐ UK Chandler Hospital
	UK Good Samaritan Hospital
	UK Rural Health
	Ambulatory (Services and Clinics)
	College of Medicine
	<ul><li>UK HealthCare Corporate (e.g. Marketing, IT, Payroll, Finance, etc.)</li><li>I do not work in UK HealthCare (skip to Q35)</li></ul>
Q34	If you work in UK HealthCare, what is your position in UK HealthCare?
	O Nurse (RN, LPN)
	O Physician
	O Administrator
	O Other
	O I do not work in UK HealthCare
Q35	Are you supervised by: (CHECK ONE OR BOTH.)
	☐ Faculty member(s)
	☐ Staff member(s)
Q36	Are you directly responsible for supervising any staff members?  O Yes
	O No (skip to Q39)
Q37	How many employees report directly to you?
	(Please enter a number.)
Q38	As a supervisor, do you feel well equipped to support your staff in managing their work and personal/family
	responsibilities, while also ensuring that unit/department goals and standards are met?
	O To a very great extent
	O To a large extent
	O To some extent
	O To a small extent
	O To no extent

Q39	Please use this space to make additional comments on the work environment at UK. How UK can better support the work-life needs of staff and help UK achieve excellence? (The size limit for your response is limited to 6000 letters and characters.)

Thank you for taking the time to complete this survey. Through your participation, we will gather information that will enable UK to establish work-life programs, policies, and services to meet your needs.